

## Challenge – Hygiene Protocols

### Cleaning and Sanitation:

Great Lakes Schooner will ensure adequate:

- Provision of clean hand washing facilities.
- Provision of alcohol-based hand sanitizers for both staff and customers.
- Spacing between bubbles, and all other pathways etc. to ensure that physical distancing can be maintained at all times.
- Provision of floorplans, information, etc. to ensure all staff and guests are aware of updated procedures, distancing measures, and any other information critical to pandemic safety.

Cleaning and Sanitation procedures will be enhanced across the board with measures including:

- Use of proper disinfectant equipment and products.
- Thorough cleaning of the entire space before your cruise (including but not limited to: food contact surfaces, tables, washrooms)
- Thorough and regular cleaning of any shared items (kitchen/bar equipment, point of sale devices, credit machines)
- Complete sanitization of individual seating areas between every cruise.
- Increased regularly scheduled cleaning procedures (counters, doorknobs, washrooms).

Health and personal hygiene measures will also be enhanced, with measure including:

- Signage for sanitizer, handwashing, washrooms, lineups, etc. All necessary routes will be clearly marked, with clear directions as well as distancing reminders along any paths.
- Adequate staffing to ensure all physical distancing protocols are being maintained.
- Adjusted washroom protocols, and adequate spacing and directions for line control.

Sanitation / PPE Controls:

- Hand sanitizer stations have been added at boarding and washroom entry points.
- Hand sanitizer stations have been added in various areas of the ship to ensure ease of access for staff.
- Pre-packaged cutlery and disposable cups and containers will be used to reduce risk of cross-contamination.
- Both staff and customers will be asked to wear masks whenever possible.
- Disposable masks will be available, for purchase, to your guests in the event that they do not have their own.
- Cleaning of all common use areas will be significantly increased, including between every sail.